

Defence Academy of the United Kingdom

Pitfalls & Dangers

Major Tom Mouat

Disclaimer

This presentation represents the personal view of the author and is in no way representative of official UK MOD policy.

The UK MOD is small, but still bigger than one man can know. He might have missed something.

The author is a full-time reservist serving beyond mandatory retirement age and is therefore possibly embittered and cynical after 40 years service... :-)

Defence Academy of the United Kingdom

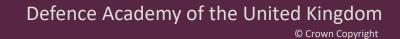


Defence Academy of the United Kingdom © Crown Copyright

- The Boss with a Mission.
 - I want the game to prove we need more ships!
- Game Objectives
 - What are we trying to achieve?
 - Can this be achieved with a game?
 - Will it meet the objectives?
 - Will "playing to win" break the game, or is the game merely for "procedural training?"

The Scenario

1.1



Anothe Back

- Scenario Design.
 - "Don't fight the White"!
- Problems with scenarios.
 - Missing information that control can't make up.
 - Too much information, so decisions are obvious.
 - Too big to be covered adequately.
 - Too small, constraining actions.

The Rules / Adjudication

HE MARKED

Film in contractor

ADDRESS & REPORTED FRIDE

100

And the state of t



All and a state of the state

RAM.

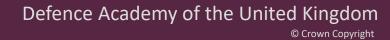
Defence Academy of the United Kingdom

© Crown Copyright

- Adjudication.
 - "That just wouldn't happen."
- Problems with Adjudication.
 - Assumptions not understood.
 - "The rules" as opposed to "real life".
 - Taking too long to make a decision.
 - Black box decision making. "Why?".
 - Intimidation.

The Facilities





In

- Infrastructure and life support.
 - "Lunch is important."
- Problems with Infrastructure and life support.
 - Facilities are inadequate.
 - Facilities are inappropriate.
 - Structure requires all participants, all the time.
 - "Breaking the bubble".

The Players

Defence Academy of the United Kingdom

© Crown Copyright

- Players.
 - "I'm bored I have better things to do."
- Problems with Players.
 - Bored players.
 - Inappropriate roles.
 - Unqualified for a role.
 - Players feel they aren't in control.
 - Alpha-players and cheats.
 - Preconceived notions.

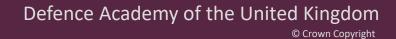
Control

Defence Academy of the United Kingdom © Crown Copyright

- Controllers.
 - "I'll have to check with control on that."
- Problems with Controllers.
 - Who is in charge.
 - Not enough Controllers.
 - Controller experience (decision bubble).
 - Controllers distracted.
 - Controllers disagreeing.

Observers

XL HERMANDEZ 0 0



- Observers.
 - "Please fill in these forms, now."
- Problems with Observers.
 - Unqualified Observers.
 - Distracting players or controllers.
 - Inhibiting players (if Observers are senior).
 - Reducing immersion.

Analysis

Defence Academy of the United Kingdom © Crown Copyright

- Analysis.
 - "The game proves we need more missiles."
- Problems with Analysis.
 - Predetermined outcomes.
 - Undocumented Controller adjudication.
 - Rejection of inconvenient truths.
 - Sponsor impatience.
 - Analysis without player feedback.
 - Unqualified or unsuitable Analysts.



Defence Academy of the United Kingdom © Crown Copyright

- Culture and Politics.
 - "It is a NATO game, make the Turks look good."
- Problems with Culture and Politics.
 - What are we trying to achieve?
 - Cultural and political risk aversion.
 - Game design is compromised.
 - Game design ignores cultural norms.
 - Player bias and assumptions.

NERD NIGHT

Defence Academy of the United Kingdom

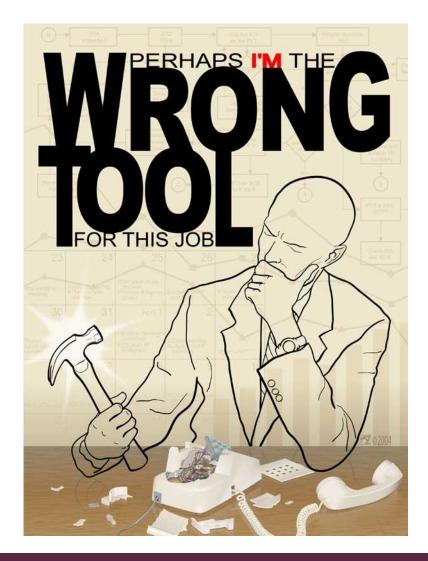
- Fragility.
 - "Oh God, not another wargame".
- Fragility Problems.
 - Wargaming isn't well understood.
 - Wargamers are defensive.
 - Bad games threaten "Wargaming" itself.

- Perceptions.
 - Language. D&D.
- Too gamey.
 - Cards, counters, meeples and game-boards.
- Too immersive.
 - N = 1.
- Not immersive enough.
 - Players get bored.



If all you have is a hammer...

- Just because you have a game that worked last time does not mean it will work under different circumstances.
- Wargamers(and everyone else) instinctively reach for the last thing that worked rather than take time to work out what may be best.
- Given the fact that Wargamers have to spend time defending their own existence, they can get defensive about what they do, and this can exacerbate the situation.



- A computer is more accurate.
 - No it isn't. But explaining that, is complicated.
- The Wrong Game.
 - The game might be wonderful but does it meet the aim? Cyber games...
- Too Big a Deal.
 - The game gets too large to generate insights.
 - Other stuff gets added onto the game.
- It isn't about the game.
 - What are we trying to achieve?



Defence Academy of the United Kingdom

Major Tom Mouat MBE

MSc PGCE psc ato sim SO2 DS Simulation and Modelling

Technology School

Defence Academy of the United Kingdom Shrivenham, Swindon, Wiltshire, SN6 8LA

- Tel: +44(0)1793 784136
- Mil: 96161 4136
- Email: tmouat.cmt@defenceacademy.mod.uk